

Questions in connection with the wearing of a full-face mask	
Facilities where there is an obligation to wear a full-face mask (both for customers and employees)	<ol style="list-style-type: none"> 1. retail establishments, 2. stalls at weekly markets, 3. pharmacies, medical supply stores, 4. filling stations, motor vehicle and lorry sales including the relevant spare parts trade, bicycle trade, car wash facilities, 5. banks and savings banks, post offices, 6. dry cleaners, laundrettes, 7. bookshops, bookstores, newspaper and magazine sales, libraries and archives, 8. building, gardening and pet supplies stores, 9. the wholesale trade, 10. museums, galleries, exhibitions, memorials, architectural and cultural monuments
waiting areas in front of facilities where there is an obligation to wear a full-face mask	as customer yes, as employee yes
shopping malls, outlet centres	yes, on the entire site (within an enclosed building complex and a delimited area in the open air)
outdoor sales outlet facilities, e.g. DIY stores and garden centres	yes
gastronomic facilities (indoor and outdoor gastronomy)	as employees who have customer contact, yes; as guests yes, this is only unnecessary directly at the table
restaurants, cafés, ice cream parlours, etc. in the context of street vending / sales while taking away ready-to-eat food and drinks	as customer yes, as employee yes
services where the minimum distance between persons cannot be observed (e.g. for the delivery, handing over or transfer of goods, personal care services)	as customer yes, as employee yes, if the nature of the service so permits
craftsmen, service providers, provided that the minimum spacing can be maintained	no
health care facilities (e.g. doctors' surgeries, hospitals, etc.)	patients in waiting situations, yes; during treatment, no; employees, no
Church services	The wearing of full-face masks is to be planned for religious service participants.
Exceptions to the obligation of wearing a full-face mask	<ol style="list-style-type: none"> 1. children up to the age of six, 2. persons who cannot or cannot reasonably be expected to wear a full-face mask because of a disability or for health reasons; this must be verified by a medical certificate, 3. employees, if other suitable protective measures are taken, in particular separating systems, or if no customers or visitors are present in the sales or visitor areas.

Presence in public spaces	no
Public transport	passenger, yes driver (in passenger service) also generally yes unless other suitable protective devices (e.g. Plexiglas separation system) are available; when entering the passenger compartment or leaving the separated area the obligation to wear the full-face mask applies
Car rental	passenger, yes driver (in passenger service) generally also yes, unless other suitable protective devices (e.g. Plexiglas separation system) are available
School buses	pupils yes, but obligation to transport even if the pupil is not wearing a full-face mask driver (in passenger service) generally also yes, unless other suitable protective devices (e.g. Plexiglas separation system) are available
Taxi	passenger, yes driver (in passenger service) generally also yes, unless there are other suitable protective devices
Ferries	passengers generally yes, but not if they remain in their own vehicle, employees (in passenger operations), yes
Bus stops and train stations, platforms	passengers / visitors, yes employees, yes
How are exceptions for disability or health reasons verified?	medical certificate (doctor can send certificate by e-mail, original not required)
What types of full-face mask are permitted?	<ul style="list-style-type: none"> • so-called everyday masks are sufficient (disposable masks or (self-sewn) fabric masks) • covering of mouth and nose with a scarf or cloth is permitted • face visors are permitted • medical protective masks e.g. FFP 2, FFP 3, MNS (surgical masks) are not required